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	महाराष्ट्र लोकसेवा आयोग वॉर्ड ऑफिसर (३ ऑगस्ट २००८)
1)	Development Administration is a concept. 1) Short term 2) Long term 3) Medium term 4) None of the above
2)	 Which of the following best describes the 'specific-grants' of the state to the local governments? 1) It is tied up with burdensome reporting. 2) It directs the urban bodies to areas that needs more attention. 3) It limits the local bodies' freedom of action. 4) All of the above
3)	Strategic leadership is : Which of the following is more correct? 1) process of transforming an organisation into a successful entity 2) inspires and motivates to work together 3) ability to secure desired actions from followers 4) all the above
4)	Goals are most effective in motivating people when they are1) acceptable2) challenging but attainable2) specific4) all the above
5)	During Monsoon all Mumbaikar develop fear of flood due to heavy rain and coincide of raining during high tide. Following measures can be taken to control flood situations. You are required to select right one. 1) Cleaning of drainage, system 2) Below sea level treatment like Brimstowad project (Global measure) 3) Sewerage project and removing water logging stations 4) Through awareness among Mumbaikars
6)	Read the following statements carefully and point out which is not correct. 1) Authority and Responsibility should go hand into hand for smooth functioning of an organisation.

- Authority and Responsibility should go hand not sincour functioning of an organisation.
 Authority is somewhat different from responsibility. There is no relationship in between the two.
- 3) They are to be interlinked
- 4) They are to be interdependent

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- 7) The Chief Administrative Officer provides,
 - i) direction, guidance and leadership in all the activities of corporation for execution.
 - ii) draws out the outline and framework for the execution of its policies.
 - iii) lays down broad goals policies and objectives for execution.
 - iv) plans and stabilizes broad lines of principles to govern action.
 - 1) (i) and (iv) are correct
 - 3) (iii), (i) and (iv) are correct
- 2) All are correct4) (ii) and (iii) are correct
- 8) Company's selection procedure is based on the following factors :
 - 1) Nature of selection, whether faulty or safe?
 - 2) Attitude of Management and Policy of Company
 - 3) The length of probationary period
 - 4) All above mentioned factors are correct
- 9) The integrated method for facilitating, formation of new project is known as :
 - 1) Enterprise Development Centre
 3) Project Development Centre
- 2) Business Development Centre4) None of the above
- 10) Following are the factors which motivate employees to take more interest in their work. Select that factor which will not motivate them.

3) Challenging work (1) Working conditions	1) Achievement	2) Recognition for achievement
5) Chancing work 4) working conditions	3) Challenging work	4) Working conditions

- 11) One of the persistent problems of most slums that is pointed out by studies on slums is :
 1) alcoholism
 2) poverty
 3) poor infrastructure
 4) illiteracy
- 12) The Municipal Corporation is responsible for
 i) creation and maintenance of roads and flyovers
 ii) maintaining the sanitation and health
 iii) setting up and sanitation and health
 iv) provision of coastal safety.
 1) (i) and (ii) are correct
 2) (iv) only is correct
 3) (ii), (iii) and (i) are correct
 4) All the above are correct
- 13) Project planning process should first focus on :1) planning tools and techniques
 - 2) activities to be conducted in the project
 - 3) the end project or outcome of the project
 - 4) none of the above

14) Establishing budgets, recording actual performance, comparing actual and budgeted results, ascertaining reasons for variance, taking corrective action and review are the steps in the process of :

- 1) cost control and variance analysis
- 2) budgetary control4) none of the above

3) financial control

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15)		"A man who does not think and plan long ahead will find trouble right at his door." Therefore, planning is					
		2) predicting in advance					
		4) coordinating in advance					
16)							
	1) simple and provide expectations for changing						
	2) written and kept in the employee's service						
	3) viewed by the employee's supervisor and a4) official and a copy given to the manager hu	-					
17)	Transfer policies should be effected :						
	(Which of the following is moree correct?)						
	1) to harass the employees						
	2) not to harass the employees3) in the interest of the organisation as well a	s that of the employees					
	4) none of the above	is that of the employees					
18)	The most extensive training of conceptual/integ	grative skills is usually targeted for:					
	, 1	2) middle level managers					
	3) first line managers	4) rank and file employees					
19)	 Which of the following is <u>not true</u> about deleg 1) It saves time of superiors from work that s 2) Superiors fear that it would reduce their pc 3) It means giving up responsibility and account 4) It helps subordinates develop new abilities 	subordinates can do as well ower					
20)	Authority Delegation acts as a training ground	d for					
		2) Management Relation					
	3) Management Development	4) Management Control					
21)	corporation is called	2) Corporator 4) Chief Magistrate					
22)	Which of the following statement is true?						
	1) All leaders are managers						
	2) Formal rights enable managers to lead effec	tively					
	3) All managers are leaders						
	4) Non-sanctioned leadership is as or more imp	portant than formal influence					
23)	1 01						
		2) establishing planned activities4) measuring performance.					
	3) comparing performance to standards	4) measuring performance.					

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24)	Human Relations Approach emphasized in place of economic man as was in earlier schools of management.1) Super man2) Social man3) Work man4) None of the above
25)	 Social - Profitability Analysis Techniques in the development projects are vitally important to assess : 1) operational efficiency of a project and its social benefits 2) operational benefits of a project and its social efficiency 3) operational deficiencies of project and its improving productivity 4) none of the above
26)	BMC Act came in to existence in 3) 1968 4) 1908 1) 1948 2) 1958 3) 1968 4) 1908
27)	 Some states have taken away traditional functions, sanitation etc. from municipalities because : 1) organisational incapability to cope with the rising demand of services. 2) poor capacity of urban authorities to mobilise financial resources. 3) the state has invested in the capital expenditure related to sanitation, water supply 4) all the above
28)	Training is provided not only to impart knowledge and develop skills, but also to develop positive attitude towards organisation and work. Therefore there is a need to frame proper policies in respect of : i) methods of training ii) executive coaching iii) training period iv) funds to be allocated for training 1) (i) and (iii) 2) (i), (iii) and (iv) 3) Only (ii) 4) None of the above
29)	 Who are concerned with budgetary process of municipal corporations? 1) Only commissioner, himself 2) Department heads of municipal corporation or committees 3) Low level officers of municipal corporation at low level 4) All above, are concerned with
30)	 Which one of the following statements on computerisation of services in government departments is <u>not</u> <u>true</u> ? 1) end to end service delivery solution improves the speed and certainty of services. 2) piecemeal computerisation serves the desired purpose of services. 3) it gives alternatives to paper based system of documentation. 4) it saves the cost and time in storage and delivery of information.
31)	 Which of the following is <i>not true</i> about zero-based budgeting? 1) it reverses the working of traditional budgeting 2) it refers to the previous level of expenditure 3) it reviews the function of each department

- 3) it reviews the function of each department4) it is indifferent to whether the total budget is increasing or decreasing

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- 32) Which of the following is *not true* a bout 'audit'?
 - 1) it is an evaluation of the financial system
 - 2) it gives full assurance that financial statements are free from error
 - 3) it uses statistical sampling
 - 4) it ascertains the reliability of information

33) Manpower Planning is necessary for every organisation because of the following reasons: Which is not true reason from the following reasons given?

- 1) To carry it's work
 - 3) To avoid frequent labour turnover
- 2) To replace it's large number of persons
 - 4) To complete it as a formality
- 34) An important advantage of having contract employee is :
 - 1) it is easier to fire them if they do not perform
 - 2) contract employees are experts in the area for which they are hired
 - 3) an organization does not provide contract employees with fringe benefits
 - 4) none of the above

35) Who submits the budget of Municipal Corporation? 1) Municipal Mayor 2) Municipal Accountant

3) Municipal Commissioner

- 4) Municipal Auditor
- 36) One of the important role of leader is to motivate people which is vital for better performance. Therefore, leadership must be :
 - 1) dynamic force in motivating people involved in strategy implementation
 - 2) social force in leading people involved in policy implementation
 - 3) strategic force in socialising people involved in policy implementation
 - 4) none of the above
- Who was the first Municipal Commissioner of BMC which started in 1865? 37)
 - 1) Pherozeshah Mehta 2) Arther Crawford
 - 3) Dadabhai Naoroji 4) None of the above

38) Which type of audit would allow for periodic assessment of an organisation's planning, organising and controlling processes? 1) hand and 1.4

1) budgetary audit	2) external audit
3) internal audit	4) management audit

39) Following given are types of budget. You are required to identify that type of budget which is commonly accepted principle of budget preparation and execution. 1) Legislative type budget 2) Executive type budget 3) The board or commission type budget 4) None of these

- 40) The main stages of system of Project Appraisal are :
 - 1) Economic, technical, organisational, managerial, operational and financial
 - 2) Marketing, operational, human resource, financial and managerial
 - 3) Prioritywise, processwise, suitabilitywise, capabilitywise and viabilitywise
 - 4) None of the above
- 41) "Project-Appraisal is a science as well as are." While the basic principles could be mastered in a short span, the successful practice of the art of carrying out appraisal requires :
 - 1) Keen observation and perspective outlook 2) a knack for details and Judicious judgement
 - 3) objectivity and ability of decision-making 4) all of the above
- 42) In controlling function PERT is and Review Technique.1) Performance Evaluation2) Performance Efficiency
 - 3) Programme Evaluation 4) None of the above
- 43) Following given are certain principles governing discipline in Indian Industries. Kindly point out which is inconsistent.
 - 1) No lockout or strike without due notice.
 - 2) No recourse to go-slow tactics.
 - 3) No deliberate effort to damage plant and property.
 - 4) Act of violence and coercion should be indulged in.
- 44) Which of the following is an institutional stake holder in national disaster management?
 1) police and paramilitary forces
 3) non-government organisations
 4) all the above
- 45) The role of the 'Municipal Finance Commission' in the 74th constitution amendment is:
 - 1) to review financial position of municipalities and make recommendations to the Governor.
 - 2) to formulate principles that would govern the distribution of income from taxes between the state and the municipalities.
 - 3) to provide grants-in-aid to the municipalities from the consolidated fund of the state.
 - 4) all of the above.
- 46) In a PERT network, the sequence of events of activities requiring, the longest period of time to complete is :
 - 1) called network
 - 2) the path the managers avoid
 - 3) the critical path
 - 4) eliminated from the rest of the project so the project will not take too long
- - 3) Organisation and Management
- 4) Organisations and their environment
- , , ,

- 48) The first stage of decision making process is
 - 1) to generate alternative solution.
 - 2) to make alternative choice.
 - 3) to recognise that a problem exists and must be solved.
 - 4) to evaluate alternatives and implement them.
- 49) Which of the following is *not true* about traditional (incremental) budgeting?
 - 1) It is stable and changes are gradual
 - 2) Coordination between budgets of different units is easier to achieve
 - 3) It discourages spending up to the budget
 - 4) The system is simple to operate and easy to understand

50) Disciplinary Tribunal can impose which of the following sanctions in respect of a member against whom charge of misconduct has been upheld : 2) Suspension

4.5	-	1 .
1 \	Hynu	lleion
11	Expu	имон

3) Fine or reprimands 4) All of these

- 51) All of the following are main computer functions *except* : 1) input 2) process 3) heuristic 4) output
- Read the following statements regarding Performance Appraisal and point out which is not correct statement: 52) Performance Appraisal is used for - following.
 - 1) Reward Allocation
 - 2) To identify area where development efforts are needed
 - 2) As a criterion against which selection and development programmes are validated

4) As a weapon, to take revenge against unfavourable one

- 53) A promotion from-within policy can do the following, *except* : 2) give opportunity to those in the organisation 1) promote infighting 3) lead to a lack of new ideas 4) add fresh perspective to the organization
- 54) In some cases when work environment requires flexibility, may not be an effective solution. 1) coordination by standardisation 2) coordination by plan 3) coordination by mutual adjustment 4) coordination by decentralisation

In the state of Maharashtra the total number of Municipal Corporations till 2007 were 55) 1) 20 2) 21 3) 22 4) 23

- 56) When a plan is expressed in quantitative terms, it is known as : 2) procedure 1) policy 3) programme 4) budget
- 57) The budget is a written set of instructions and pertinent information that serves as a rule book and a reference for the implementation of a budget programme. 1) manual 2) book 3) goal 4) none of these

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58)	A work team ha 1) energy	s one important aspect 2) enthusiasm	not found in a work grou 3) synergy	up. This is : 4) objectives
59)	 persuaded to seniors direction 	resign ng to terminate to withdraw the order of	an employee there is an e	xercise of authority?
60)	Which of the fol 1) (i) + (ii) only 3) (ii) only	lowing statement is <i>not</i>	t true ? 2) (ii) + (iii) only 4) (iii) only	
61)	'Right to give or 1) authority	rders and power to exact 2) responsibility	ct obedience' is essence (3) accountability	of 4) seniority
62)	Project means : 1) A scheme to 3) A proposal to		2) A speculative ima4) All of the above	•
63)	 adequate input management management 	operates by plan	fail : developed will be realised a more than just planning o	
64)	ii) manage the cr	empt to avoid crisis risis that does occur npredictable events that rrect	threaten to harm 2) only (iii) is correct 4) all are correct	ect
65)	 always take le base performa if possible, us 	ormance appraisal metho gal considerations into a ance standards on the jo se more than one rater formal appeal process		prove useful <u>except</u> :
66)	Superior - subord in : 1) Formal organis 3) Integrated orga	sation	basis of personal likes, dis 2) Informal organisa 4) No organisation	slikes, attitudes and prejudices resu ation

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67) All of the following are primary factors determining the value of information *except*:

- 1) appropriateness 2) expense 3) quality 4) timeliness
- 68) Zero Base Budgeting involves :
 - 1) Formulation of decision packages
 - 2) Ranking of the decision packages
 - 3) Allocation of resources for chosen packages
 - 4) All the above

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69) Project - planning implies "comprehensive and coordinated activities" pertaining to all facets of corporation and is aimed at :

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- 1) the acceleration of development
- 2) plan for change as a way of life
- 3) conceiving visions and turning them into reality
- 4) all of the above
- 70) Mumbai Slum Sanitation Program 2002 with funding from World Bank is being successful. The secret lies in :
 - role of CBOs and NGOs
 day night cleaning
 effective execution of corporation policies
 none of the above
- 2) day night cleaning and maintenance by BMC

- 71) A leader
 - 1) criticises followers
 - 3) sets goals and objectives for followers

2) encourages growth of followers4) gives orders and directions to followers

- 72) An advantage of electronic communication technology is
 - 1) breaking bureaucratic protocol.
 - 2) the monitoring of e-mail messages.
 - 3) the ability to pick up subtle, nonverbal clues about what the communicator is thinking.
 - 4) the speed and efficiency in delivering routine messages to large number of people.
- 73) The interview as a method of recruitment is
 - 1) objective
 - 2) highly reliable
 - 3) good because people have good insight into human behaviour
 - 4) popular, but often not well executed

74)) Extreme division of labour tends to result in :					
	1) human motivation	2) boring jobs				
	3) nonspecialised work	4) decreased work skill				

75) "PERT/CPM" has following advantages *except*:

- it focuses on the critical project task
 it improves technological performance
- 2) it lowers the probability of cost and schedule overruns
- 4) it gives flexible approach to scheduling

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76)	What is minimum am 1) Rs. 500	ount of fine prescribe 2) Rs. 1000	ed for carrying out Unaut 3) Rs. 1500	thorised Development? 4) Rs. 2000		
77)	of Act. 1) Maharashtra Regio 2) Land Acquisition 3) Maharashtra Muni	onal and Town Planni Act 1894 Icipal Councils, Naga	ing Act 1966	lan is acquired under the provisions rial Townships Act 1965 Acquisition Act 1894		
78)	What is the original tin its publication? 1) one year	me limit prescribed fo 2) two year	or submission of draft dev 3) three year	velopment plan to Government from 4) four year		
79)	Suppose, you are in po in Bandra. Where wo 1) Colaba			released from reservation of Garden 4) Borivili		
80)	1) Mumbai - New M	Which one of the following pairs is <i>not</i> correctly matched?1) Mumbai - New Mumbai2) Mumbai - Pune3) Pune - Pimpari Chinchwad4) Aurangabad - New Aurangabad				
81)	As per 2001 census, 1) 32	urban population of 2) 35	Maharashtra is per 3) 42	cent to the total population. 4) 45		
82)	In 20th Century Mun 1) Automobile	nbai was famous for 2) Textile	which type of Industries 3) Agro	3?4) Pharmaceuticals		
83)	 What is the latest legal measure adopted by Government of India, to promote exports from India? 1) Enforcement of Maharashtra Nagar Palika, Nagar Panchayat and Industrial Township Act 2) Establishment of City Industrial Development Corporation 3) Enforcement of Special Economic Zones Act 4) Establishment of Maharashtra Industrial Development Corporations, at various places 					
84)	Plan is published?		-	ng Act, 1966, the draft Development		
85)	 25 Which of the following 1) Preparation of Tow 2) Preparation of Dev 3) Preparation of Lay 4) Preparation of Reg 	vn Planning Scheme velopment Plan out for Residential De		4) 28 ures "Land acquisition without tears"?		

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86)	For Constitution of Mun1) 15,0002	icipal Council Area;) 20,000	minimum population r 3) 25,000	required is : 4) 30,000		
87)	In which year the Maharas of Provisions) Act came	-	anning Committee (Cons	titution and Function's) (Continuance		
	1) 1995 2) 1998	3) 1999	4) 2000		
88)	How many times the net a Act?	verage monthly incor	ne amount prescribed for	r acquisition of lands as per MHADA		
	1) 50 2) 100	3) 150	4) 200		
89)		and Rehabilitation				
90)	From which of the following states, Delhi - Mumbai industrial corridor is proposed.1) Maharashtra and Rajasthan2) Maharashtra and Madhya Pradesh3) Maharashtra and Andhra Pradesh4) Maharashtra and Karnataka					
91)	of India?	an Constitution gua) Article 19	rantees the freedom to r 3) Article 21	nove freely throughout the territory 4) Article 30		
92)		t, 1956 declares the) section (14)	grounds for nullity of 3) section (11)	Marriage under section : 4) section (12)		
93)	 The restriction on use of loudspeakers laid down in the case relating to noise pollution decided by the Supreme Court in Forum, Prevention of Environment and Sound Pollution vs. Union of India (2005) is: 1) No loudspeaker shall be used without permission of police authorities 2) No loudspeakers shall be used without consent of persons of that locality 3) Loudspeakers may be used from 10 p.m. to 6 a.m. with permission of police authorities 4) No loudspeaker shall be used from 10 p.m. to 6 a.m. 					
94)	According to Muslim L 1) Father 3) Mother	aw, a guardian of th	2) Father's father	t child is not, pointed by the Father's will		
95)	An unmarried woman w 1) The woman, her frier 2) The friend is not a H 3) The friend and his da 4) The woman is a Hind	nd and the daughter indu, but the woma aughter are Parsis, a	are Hindus. In and the daughter are and the woman is a Ch	ristian		

S1		13	AMC-2008
96)	What is the object of Punishmen 1) Deterrent 3) Reformation	nt in Criminal Justice System? 2) Prevention 4) Amalgamation of (1), (2)) and (3)
97)	Which one of the following pro 1) House 3) Right of redemption	perties do not come within the ambit of 'rea 2) Mortgaged house 4) Redeemed house	s-incorporelis'?
98)	Article 14 of Indian Constitutio 1) All persons living within terri 2) All Indian citizens living in In 3) All persons domiciled in Indi 4) All natural persons and legal	dia a	l protection of law to :
99)	Who can apply for dissolution (1) Parsi2) Hindu	of marriage under Divorce Act, 1869? 3) Muslim 4) No	one of the above
100)	What is the reservation for person receiving grants from the govern 1) not more than 3% 3) not more than 5%	s with disabilities in government employment ment? 2) not less than 3% 4) not less than 5%	and educational institutions

Answers									
1)	Developmen 1) Short term		tration is a . 2) Long ter	-	ot. 3) Mediu	m term	4) None	e of the ab	oove
1-2	2-2	3-4	4-4	5-2	6-2	7-2	8-2	9-3	10-4
11-3	12-3	13-3	14-2	15-1	16-1	17-3	18-1	19-3	20-x
21-2	22-2	23-2	24-2	25-1	26-x	27-4	28-2	29-4	30-2
31-2	32-2	33-4	34-x	35-3	36-2	37-2	38-4	39-1	40-1
41-4	42-3	43-4	44-4	45-4	46-3	47-4	48-3	49-3	50-4
51-3	52-4	53-4	54-1	55-3	56-4	57-1	58-3	59-4	60-3
61-1	62-4	63-2	64-4	65-4	66-2	67-2	68-4	69-4	70-1
71-3	72-4	73-3	74-2	75-3	76-4	77-4	78-1	79-4	80-2
81-3	82-2	83-3	84-2	85-1	86-3	87-3	88-2	89-1	90-1
91-2	92-3	93-4	94-3	95-1	96-4	97-3	98-4	99-4	100-2

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